

## Appendix 1 – Progress with EP Scheme deliverables

### 1. More Frequent and reliable services

	Enhanced Partnership Scheme Components	Lead	Delivery date (as amended by variations 1 and 2)	Comments	RAG rating	Specific discussion at meeting
1.1	A61 bus priority road widening scheme	SYMCA	31/03/2024	Phase 1 delayed Phase 2 deferred, due to land assembly issues.	R	√
1.2	A630 Doncaster bus scheme with traffic signal technology	SYMCA	30/04/2023	Substantially complete. Estimated completion end of June	G	
1.3	New iPort bridge	SYMCA	31/03/2024	Scheme is under construction and on track to deliver	G	
1.4	Improving bus service punctuality in Barnsley	BMBC/ SYMCA	31/03/2023	Delivery of 7 'hotspot' bus priority schemes in Barnsley. Most are complete but the others have been delayed due to resourcing issues.	A	
1.5	Introduction of pilot DRT service in at least one area, subject to funding from LUF being confirmed	SYMCA	30/09/2023	LUF bid was unsuccessful. Capital funding for vehicles and software may be available under CRSTS, but revenue support funding is not currently available. New funding options being pursued with government. Delivery timeline to be amended once funding has been identified and location of a pilot scheme chosen.	R	√

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1.6	Review existing Voluntary Partnership Agreements and retain or enhance operational requirements	Operators	30/09/2022	Operators invited to review/confirm	A	

## 2. Improvements to planning/integration with other modes

	Enhanced Partnership Scheme Components	Lead	Delivery date (as amended by variations 1 and 2)	Comments	RAG rating	Specific discussion at meeting
2.1	Installation of 193 new real time information displays	SYMCA	31/03/2023	167 displays installed and working. 26 displays remain outstanding.	A	
2.2	Sheffield City Council to ensure all parties have access to UTMC system in order to deliver better real time network information to operators and customers	SCC	31/03/2023	The deliverable covers two separate interventions – real time information and bus priority signal triggers. Both use vehicle tracking, but only the latter involves UTMC. Wording to be clarified in next EP Scheme variation. Work is progressing to ensure all vehicles are tracked. An improved TSY website to be finalised in May 2023 will improve access to real time information on mobile phones, and provide vehicle location on a map. There has also been progress of bus signal triggers, with projects delivered in Sheffield and being developed elsewhere	A	
2.3	Ensure that real time data is provided to SCC for use in UTMC system to improve reliability and	SYMCA	31/03/2023	As above	A	

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	customer information					
2.4	Develop one integrated source of information to plan journeys and promote the agreed source. Operators to support.	SYMCA and operators	31/03/2023	Included in LUF bid, but bid was unsuccessful. TSY journey planner improvement options currently being evaluated. Aim is to have revised journey planner operational by March 2024, including as part of TSY app.	A	

### 3. Improvements to fares and ticketing Multi Operator Ticketing Schemes

	<b>Enhanced Partnership Scheme Components</b>	<b>Lead</b>	<b>Delivery date (as amended by variations 1 and 2)</b>	<b>Comments</b>	<b>RAG rating</b>	<b>Specific discussion at meeting</b>
3.1	Introduce/implement a 'tap and cap' system across the network, subject to the necessary technological solution being provided by DfT	SYMCA and operators	31/03/2023	The technological solution being referred to, Project Coral, is being progress by DfT but is still some way from delivery. Roll out of single-operator Tap and Cap being undertaken by First. Stagecoach plans national rollout with timing TBC.	R	√
3.2	Convert remaining on-bus electronic payment machines to contactless	Operators	31/03/2023	Included in LUF bid, but bid was unsuccessful. Proposed to fund remaining 40 vehicles from unallocated CRSTS/LNCTF funds, with all installations completed prior to the start of the academic year in September 2023.	A	
3.3	Review the removal of single operator products in most localised areas (deferred until impact of Government's £2 single flat fare initiative for 2023 is understood)	Operators	TBC	Work on ticket simplification has been progressing. There are no firm proposals to date for ticket simplification on a commercial basis. Subsidy requirements being assessed.	R	√
3.4	Review premium levels on multi	Operators	TBC	Part of ticket simplification work above	R	√

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	operator ticket products					
3.5	Price rises limited to once a year	Operators	30/09/2022	Ongoing.	G	

#### 4. Higher Specification buses

	<b>Enhanced Partnership Scheme Components</b>	<b>Lead</b>	<b>Delivery date (as amended by variations 1 and 2)</b>	<b>Comments</b>	<b>RAG rating</b>	<b>Specific discussion at meeting</b>
4.1	Retain standards within existing Voluntary Partnership Agreements and include within new standard to be agreed	Operators	30/09/2022	Operators invited to review/confirm	A	
4.2	Procurement of up to 27 electric buses and provision of charging infrastructure at interchanges, on-street and at depots,	Stagecoach/SYMCA	31/03/2024	Ahead of target. The plan is to take delivery of the buses in autumn and have them on the road by Jan 2024.	G	
4.3	Upgrade part of SY community transport fleet to electric vehicles, with charging facilities at selected depots	SYMCA	30/12/2023	On target. Full Business Case has been approved by MCA. 11 electric minibuses proposed, distributed across the 4 CT operators in South Yorkshire, along with charging infrastructure. Procurement of the vehicles and charging infrastructure has commenced.	G	

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4.4	Electric bus trial in Doncaster	DMBC	31/03/2024	Trial was to have been a Robin Hood airport shuttle. With closure of the airport, new options being considered.	A	



## 5. Improvements to passenger engagement

	<b>Enhanced Partnership Scheme Components</b>	<b>Lead</b>	<b>Delivery date (as amended by variations 1 and 2)</b>	<b>Comments</b>	<b>RAG rating</b>	<b>Specific discussion at meeting</b>
5.1	Service changes to be limited to twice per year	Operators	30/09/2022	Ongoing. Major change took place on 2 October 2022, with next main change currently planned for 23 July.	G	
5.2	Commence work to agree a new Customer Charter to apply across the whole network (SYMCA)	SYMCA	30/09/2022	Charter due for consideration at EP Board on 9 May 2023	G	
5.3	Develop new forum for passenger representation, to include bus user groups, representatives of disabled people and local business groups	SYMCA	30/06/2022	Ongoing - EP Forum operational	G	

## 6. Strong network identity

	<b>Enhanced Partnership Scheme Components</b>	<b>Lead</b>	<b>Delivery date (as amended by variations 1 and 2)</b>	<b>Comments</b>	<b>RAG rating</b>	<b>Specific discussion at meeting</b>
6.1	Extension and implementation of the 'Safe Places' scheme to cover the whole network	SYMCA and operators	31/03/2023	Requires further work to ensure consistency of driver training across operators and adoption of minimum standards on and off vehicle.	A	
6.2	Implementation of a common branding across South Yorkshire transport network		31/03/2023	Decision on branding deferred at EP Board meeting on 31 January 2023.	A	
6.3	Installation of at least 140 new shelters	SYMCA	31/03/2023	Of 117 Gainshare funded shelters, 116 have been installed. Remaining shelter delayed due to waiting for electrical works.  Another 30 will be installed as part of the next phase of the programme, which will be complete by the end of May 2023.	A	